

Soul Retreat — End User License Agreement

Effective date: December 16, 2025

App: Soul Retreat (Meta Quest)

Company: Soul Retreat Labs Ltd (Company No. SC833615), Registered Office: Summit House, 4–5 Mitchell Street, Edinburgh, EH6 7BD, United Kingdom

Contact: support@soulretreat.app

1) Meta platform terms incorporated; scope and priority

This End User License Agreement (the “EULA”) is a legal agreement between you and Soul Retreat Labs Ltd (“Soul Retreat”, “we”, “us”, or “our”) for use of the Soul Retreat application on Meta Quest (the “App”).

This EULA incorporates by reference the end-user licence terms that Meta provides for third-party services acquired through the Meta Horizon Store (the “MPT-Provided Terms”), available in Meta’s legal terms (for example, the “Default End User Licence” section in Meta’s Store Terms and/or Supplemental Terms):

meta.com/legal/quest/store-terms-of-sale and

meta.com/legal/supplemental-terms-of-service.

This EULA only adds (and only covers) the topics below: (a) AI voice minutes limits and (b) the age requirement for Soul Retreat Plus. For everything else, the MPT-Provided Terms (and Meta’s platform terms) govern your use of the App. If there is a conflict between this EULA and the MPT-Provided Terms, this EULA controls only to the extent of that conflict and only for the topics in this paragraph.

2) Definitions

AI voice minutes means the amount of synthesized voice audio generated by the App for you (including AI-guided spoken content), measured in minutes.

Free version means your use of the App without an active Soul Retreat Plus entitlement.

Soul Retreat Plus means either (a) the paid subscription plan offered through the Meta Horizon Store that unlocks Plus features, or (b) the one-time in-app purchase (IAP) that provides ongoing access to Plus features for as long as we continue to make Plus features available.

Monthly period means each calendar month (measured in UTC) used to measure AI voice minutes usage.

3) AI voice minutes limits

The App includes AI-generated spoken content. To help manage costs and reliability, we apply limits on AI voice minutes per Monthly period:

- **Free version:** up to **60 AI voice minutes** per Monthly period.
- **Soul Retreat Plus:** up to **600 AI voice minutes** per Monthly period.

AI voice minutes are based on the length of synthesized audio generated for you. Usage resets at the start of each Monthly period and unused AI voice minutes do not roll over. If you reach a limit, we may pause or restrict additional AI voice generation until your AI voice minutes reset.

We may (but are not required to) allow additional AI voice minutes in some situations (for example, during testing or promotions). Any non-enforcement or extra usage does not waive our right to enforce these limits later.

We may change the AI voice minutes limits or how they are measured to reflect product, safety, technical, or cost considerations. We may do this by updating the App and/or this EULA. Changes take effect when the updated App or EULA is made available, and your continued use of the App after an update means you accept the updated limits.

4) Age requirement for Soul Retreat Plus

You must be **18 years of age or older** to purchase or use Soul Retreat Plus. By purchasing, activating, or using Soul Retreat Plus, you represent and warrant that you are at least 18. If we reasonably believe you are under 18, we may suspend or terminate your Soul Retreat Plus access.

5) Contact

Questions about this EULA can be sent to support@soulretreat.app.